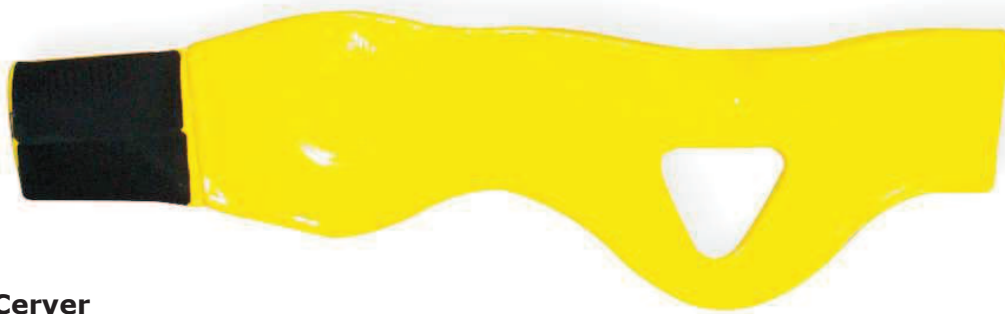


User's Manual**DALLAS / CERVER**
One-piece cervical collars**Dallas****Cerver**

CE This appliance conforms with the Directive 93/42/CEE "Medical Devices"

Guarantee of Quality system for the production and the final control of the products certified by the notifying body TÜV SÜD Product Service GmbH

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1. GENERAL INFORMATION

1.1 Aim and contents

The aim of this manual is to supply all the information necessary so that the client, will not only attain adequate use of the appliance, he will also be capable of using the instrument in the most autonomous and secure way possible. This includes information regarding technical aspects, functioning, maintenance, spare parts and safety.

1.2 Conservation of the instruction manual

The instruction and maintenance manual must be kept together with the product, for the whole life of the device, inside the specially provided container and above all, away from any substances or liquids which could compromise perfect legibility.

1.3 Symbols used

Symbol	Meaning
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General or specific warnings



See instructions for use



Lot number



Product code



The product is compliant with the specifications of the Directive 93/42/CEE



Single use (only Dallas model)

1.4 Servicing request

For any information regarding the correct interpretation of the instruction manual, the use, maintenance, installation and restore of the product, please contact the Spencer Customer Care Service tel. 0039 0521 541111, fax 0039 0521 541222, e-mail info@spencer.it or write to Spencer Italia S.r.l. - Strada Cavi, 7 - 43044 Collecchio (Parma) - ITALY. In order to facilitate the assistance service, please always indicate the lot number (LOT) shown on the label applied on the box or on the device.

1.5 Demolition

When the devices are no more suitable for being used, if they haven't been contaminated by any particular agents, they can be disposed of as normal solid waste, otherwise follow the current regulations about demolition.

1.6 Labelling

Each device has got an identifying label, positioned on the device itself and/or on the box. This label includes information about the manufacturer, the product, the CE mark, the serial number (SN) or lot number (LOT). It must never be removed or covered.

2. WARNINGS



2.1 General warnings

- The product must be used by trained personnel only, having attended specific training for this device and not for similar products.
- Training routines must be registered on a special register in which the names of those trained, of the trainers, date and place are indicated. This register which will certify the eligibility of the operators to use the Spencer device has to be kept for a period of 10 years after the disposal of the device itself. This register will be made available to the Competent Authorities and/or Manufacturer if requested.
- Spencer Italia S.r.l. is always at your disposal to plan trainings on products.
- Before carrying out any kind of operation on the appliance (training, installation, use), the operator must carefully read the enclosed instructions, paying particular attention to the correct safety precautions and to the procedures to be followed for installation and for correct use.
- If the instructions belong to another device and not the device received, inform the Manufacturer immediately and avoid use of the device.
- In the case of any doubts as to the correct interpretation of the instructions, please contact Spencer Italia S.r.l. for any necessary clarifications.
- Do not allow untrained persons to help during the use of the device, because they could cause damage to the patient or to themselves.
- Regularly check the appliance, carry out the prescribed maintenance and respect the average life span, as indicated by the manufacturer in this user's manual.
- Before each use of device the perfect operating state of the device must be checked as specified in the Instruction manual. If any damage or abnormalities which could in any way influence the correct functioning and the safety of the device, of the patient and or of the user are detected, the device must be immediately removed from service and the Manufacturer must be contacted.
- If any failure or incorrect functioning of the device is detected, it must be immediately substituted with a similar item so that the rescue procedures are guaranteed without any interruption.
- Use of the device in anyway other than described in this manual is forbidden.
- Do not alter or modify in any way the appliance; any such interference could cause malfunctions and injury to the patient and/or rescuer.

- The appliance must not in any way be tampered with (modification, adjustment, addition, replacement). In such cases all responsibility will be denied for any malfunctions or injuries caused by the appliance itself; moreover CE certification and product warranty will be considered void.
- Those who modify or have modified, prepare or have prepared medical appliances in such a way that they no longer serve the purpose for which they were intended, or no longer supply the intended service, must satisfy the valid conditions for the introduction onto the market.
- Handle with care.
- Ensure that all the necessary precautions are taken in order to avoid the hazards that can arise as the result of contact with blood or body fluids.
- Register and store with these instructions: lot number, place and date of purchase, first date of use, date of checks, name of users, any comments.
- When the device is being used, the assistance of qualified staff must be guaranteed.
- Do not store the device underneath any heavy objects which could cause structural damage.
- Store in a cool, dry, dark place and do not expose to direct sun.
- Store and transport device in its original packaging.
- The device not be exposed to or come into contact with any source of combustion or inflammable agents.
- Position and adjust the device taking care not to cause any obstruction to rescuers and or any other rescue equipment.
- Attention: laboratory testing, post production tests, instruction manuals cannot always consider every possible scenario for use. This means that in some cases the performance of the product could be notable different from results to date obtained. Instructions are continually being updated and are under tight surveillance of fully qualified staffs with adequate technical formation.
- With reference to the D. Lgs. 24th February 1997, n. 46 emended by D. Lgs. 25/01/2010, n. 37 – Acknowledgement of Directive 93/42/CEE and 2007/47/CE, we remind both public and private operators that they are obliged to report any accident that involves any medical device to the Ministry of Health and to the Manufacture as specified and within time given by the European regulations.
- In addition, both public and private operators are obliged to inform the Manufacturer of any measures that should be adopted to make the steps necessary to guarantee the safety and the health of the patients and the users of any medical device.
- As a Distributor or End Users of products manufactured and/or marketed by Spencer Italia S.r.l., you are strictly required to have a basic knowledge of any legal requirements applying to the devices contained in this supply that are in power in the goods final destination Country (including laws and norms regarding technical specifications and/or safety requirements) and therefore you are also strictly required to have the necessary knowledge to guarantee all aspects regarding the total conformity of the products to the regulations in the relevant territory.
- Promptly notify Spencer Italia S.r.l. regarding any revisions to be made by Manufacturer in order to guarantee the conformity of the product to the territory's legal specifications (including those resulting from rules and/or norms of other nature).
- Act, with all due care and diligence, and contribute to ensure conformity to general safety requirements of all devices marketed in the territory, by providing final users with all necessary information for carrying out periodical checks on their devices, as specified in the relevant User Manual.
- Actively contribute to product safety checks on products sold, by communicating any relevant risk analysis information both to the Manufacturer and to any competent authorities so that the necessary action can be promptly taken.
- You are aware that in the event of any failure to conform to the above mentioned requirements you will be deemed fully responsible for all damages that might occur. Therefore we expressly disclaim any responsibility and/or liability for your non-compliance with the present regulatory provisions.



2.2 Specific warnings

- Establish a maintenance program and periodic testing, identifying a reference employee. The person to whom the ordinary maintenance of the device is entrusted must ensure the basic requirements foreseen by the manufacturer in the user's manual.
- Training routines must be registered on a special register in which the names of those trained, of the trainers, date and place are indicated. This register which will certify the eligibility of the operators to use the Spencer device has to be kept for a period of 10 years after the disposal of the device itself. This register will be made available to the competent authorities and/or manufacturer if requested.
- Use only accessories/spare parts that are original or approved by Spencer Italia S.r.l. in order to carry out any operation without causing any alteration or modification to the device, otherwise we assume no responsibility for the proper functioning or damage resulting from device to the patient or the operator and warranty and will be considered void according to the compliance to the Medical Device Directive 93/42/CEE.
- Do not use the device if it excessively worn out.
- Always immobilize the patient, following the procedures approved by the Emergency Medical Service, because lack of immobilization may cause serious damage.
- Before applying the collar on the patient, the operator must determine the correct size of collar, based on the dimensions of the patient's neck. An incorrect collar will not immobilize the patient perfectly and could create serious damages to the patient.
- For application of the collar, the patient's head must be aligned in neutral position.

2.3 Contraindications and side effects

The use of this device, if used as described in this manual, does not present any contraindications or collateral effects.

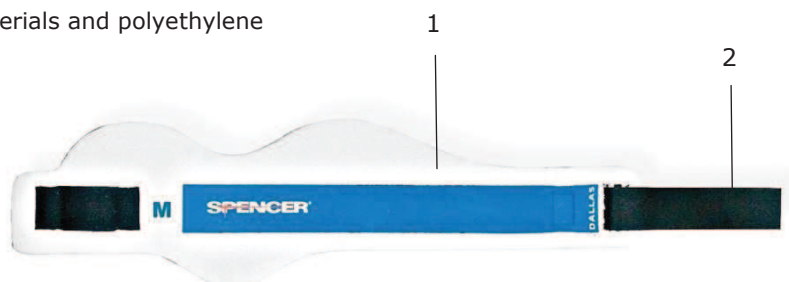
3. PRODUCT DESCRIPTION

3.1 Intended use

Rigid and semi-rigid one-piece cervical collars Dallas and Cerver are devices commonly used in first aid and rescue operations. They represent a quick, safe and efficient method for the immobilization of a patient's neck. Besides, the different one-piece models, available in different sizes, present an elevated ductility during application. In order to optimize intervention speed and to allow fast identification of the correct collar to use, the various models are colour-coded according to their structural characteristics. A quick folding mechanism minimizes the size of the collar if not used, allowing quick storage and limited space consuming. Rigid and semi-rigid one-piece cervical collars Dallas and Cerver are made out of polymer materials and polyethylene.

3.2 Main components

1. Immobilization structure in polymer materials and polyethylene
2. Fixation straps with Velcro® closures



3.3 Models

These models could be modified, with reference to codes and/or descriptions without any previous notification.

QC22301A	Dallas size XS
QC22302A	Dallas size S
QC22303A	Dallas size M
QC22304A	Dallas size L
QC22305A	Dallas size XL
QC10100K	Cerver size XS
QC10101K	Cerver size S
QC10102K	Cerver size M
QC10103K	Cerver size L

3.4 Technical data

Model	One-piece	Structure material	Coating material	Accoppiamento materiali
Dallas	X	Criss-cross closed cell PE foam	---	Sewing
Cerver	X	Closed cell foam	Vinyl	Adhesive

3.5 Reference standards

Reference	Title of document
MDD 93/42/CEE	European Directive about Medical Devices
MDD 2007/47/CEE	Modifications to 90/385/CEE Directive about active implants, Directive 93/42/CEE about medical devices and Directive 98/8/CE about the introduction of biocides onto the market
Legislative Decree 24/02/1997, n. 46	Application of the 93/42/CEE Directive about Medical Devices
Legislative Decree 25/01/2010, n. 35	Modifications and additions to the 20/02/97 Decree n. 46
UNI EN ISO 9001	Managing systems for quality: requirements
UNI EN ISO 13485	Medical Devices - Managing systems for quality - Requirements for regulation requirements
UNI EN ISO 14971	Application of risks managing to medical devices
UNI CEI EN 980	Graphic symbols used for medical devices labelling
UNI CEI EN 1041	Information supplied by the medical devices manufacturer
CEI EN 62366	Medical Devices - Application of the utilisation characteristics of engineering to medical devices
MEDDEV 2.4/1a-b	Guideline for the classification of medical devices
NB-MED 2.5.1 /Rec 5	Technical Documentation
MEDDEV 2.7.1	Clinical Data
MEDDEV 2.12/1	Medical Devices vigilance system
UNI EN 14155	Clinical evaluation of the medical devices for human beings - Part 2: Clinical evaluation plans
BS OHSAS 18001	Managing systems for safety and health at workplace
UNI EN 1789	Medical vehicles and their equipment

3.6 Environmental conditions

Functioning temperature: from -5 to +40 °C
 Storage temperature: from -5 to +40 °C
 Relative humidity: from 5 to 95%

4. OPERATING INSTRUCTIONS

4.1 Transport and storage

Before transporting the appliance, make sure that it is correctly packaged ensuring also that there are no risks of shocks, bumps or falls during the transport itself.

Keep the original packaging for use in case of any further transport and for storage. Damage to the appliance caused during transport and handling is not covered by the guarantee. Repairs or replacement of the damaged parts are the responsibility of the client. The device must be stored in a dry, cool area away from direct sunlight. It must not be placed in contact with any substances or chemical agents which could cause damage and reduce safety characteristics.

4.2 Preparation

On receipt of the product:

- Remove the packaging and display the material so that all components are visible.
- Check that all the components/pieces on the accompanying list are present.

The appliance must be checked before every use so as to reveal any working abnormalities and/or damage caused by transport and/or storage. In particular, check:

- General functionality of the device
- Cleanliness of the device (remember that the failure of cleaning may cause the risk of cross infections)
- Absence of cuts, holes, tears on the structure
- Correct fixation of Velcro® closures
- The buttonhole and the hook must be fixed correctly to the cervical collar

If the above conditions are met, the device may be considered ready for use; otherwise you must immediately remove the device from service and contact the manufacturer.

4.3 Functioning

Before every use, the device must be chosen accurately by trained and competent personnel, in order to guarantee the use of the correct collar regarding the patient's age and characteristics. A simple method could be the measurement of the vertical distance between chin and shoulder, performed by the operator.

Once chosen the correct size, the operator may proceed with the operation, assembling the various components of the collar, in order to make the collar completely functional.

For the appliance of the cervical collar to the patient, please follow the instructions:

- 1 Move the patient very carefully, assuring the straight position of the column and the head.
- 2 Sustain the patient's head with both hands during the entire operation (fig. A). While one operator supports the patient's head, the other operator applies the collar.
- 3 Take the collar with two hands and fold it around the collar of the patient (fig. B), until the buttonhole and hook overlap for closure, in order to guarantee correct application and immobilization. Finally, ensure the collar is applied correctly, offering a correct immobilization, and that the correct model and size has been used.



4.4 Troubleshooting

PROBLEM	CAUSE	REMEDY
Detached Velcro®	Wear or improper use	Put immediately the device out of service and contact the service centre
Damaged structural components	Wear or improper use	Check the state of the collar after every use. In case any damage is identified which may cause breaking, take the device out of service immediately and contact the customer service centre.
Wearing out of the Velcro® straps	Wear	Put immediately the device out of service and contact the service centre
The collar does not immobilize the Patient's neck perfectly	Wrong selection of the collar's size	Replace the collar with the correct one

5. MAINTENANCE AND CLEANING

5.1 Cleaning

5.1.1 Cleaning Server model

Failure to carry out the correct cleaning routine could increase the risk of cross infection, due to presence of body fluids and/or residuals.



The operator must always wear adequate personal protection such as gloves and mask etc. during all checking and cleaning procedures.

All parts of the device must be cleaned and disinfected very carefully after every use, particularly attention is required for the joints between the different (moving) parts. The device must be cleaned with a 1:10 disinfectant-water solution or with water and normal soap.

Do not use aggressive chemicals or other potentially damaging substances for cleaning the device. If cleaning is not carried out regularly there may be a risk of cross infection due to the presence of secretions and/or residuals on the collar. The use of high pressure water should be avoided. Water penetrates the joints and removes the oil, creating the risk of corrosion of components.

Allow to dry thoroughly before storing. Drying after washing or after use in wet environments must be natural and not forced, do not use flames or other sources of direct heat.

5.1.2 Cleaning Dallas model

There are no cleaning procedures for Dallas cervical collar, because this is a single use device.

5.2 Maintenance

5.2.1 Precautionary maintenance

The person who carries out the precautionary maintenance of the appliance (user in person, Manufacturer/supplier or a third party) has to guarantee the following basic requirements:

- Technical knowledge of the appliance and of the periodic maintenance procedures as described in these instructions.
- Specific qualifications and training in the maintenance operations of the appliance in question.
- The use of components/replacement parts/accessories that are either original or approved by the supplier, in such a way that each operation causes no alteration or modification to the appliance.
- Possession of the checklist of operations carried out on the appliance.
- Guarantee complete adherence to the instructions of the Directive 93/42/CEE which includes also the obligation towards the Manufacturer to maintain post sales records and traceability of the appliance if requested.



During all checking, maintenance and cleaning procedures, the operator must wear adequate personal protection such as gloves, mask, glasses etc.

Checks to be carried out before and after each use, and at least every 3 months, are as follows:

- General functionality of the device
- Cleanliness of the device (remember that the failure of cleaning may cause the risk of cross infections)
- Absence of cuts, holes, tears on the structure
- Correct fixation of Velcro® closures
- The buttonhole and the hook must be fixed correctly to the cervical collar

The inspection frequency is determined by factors such as legal requirements, the type of use, frequency of use, environmental conditions during use and storage. Please note that you must do the cleaning as described in paragraph 5.1 and verify functionality before and after each use. Spencer Italia S.r.l. declines any responsibility for the proper functioning or damages caused to the patient or user by the use of devices not subject to routine maintenance warranty and will void the compliance to the Medical Device Directive 93/42/CEE. The person responsible for every day maintenance can substitute the spare parts indicated on paragraph 6.2 "Spare Parts", only if authorized by the manufacturer or by a centre authorised by Spencer.

Use only accessories/original spare parts approved by Spencer Italia S.r.l., otherwise we will accept no responsibility for the incorrect functioning and/or damage caused by the use of any device which has not been repaired, or certified on expiry date by the Manufacturer or by one of the Manufacturer's Authorised Service centres. Warranty will be considered void in compliance with the Medical Device Directive 93/42/EEC.

5.2.2 Periodic maintenance

The device does not require periodic review of the planned interventions by the Manufacturer or an authorized centre, but is prescribed to clean it and check it as described on the paragraphs "Cleaning" and "Maintenance".

5.2.3 Special servicing



Only the Manufacturer or centres with written authorisation are authorised to complete any special servicing operations.

For any operations that are not carried out directly by the Manufacturer but by an authorised centre, we have to underline that a report regarding all operations carried out must be requested. This will permit both Spencer Italia S.r.l. and the end user to keep a log book regarding the operations carried out on the device.

The device, if used as indicated in the following instruction manual, has an average life span of 5 years. The life span can be expanded only following a general revision of the product that must be carried out by the Manufacturer or by a centre authorised by the Manufacturer.

Spencer Italia S.r.l. will accept no responsibility for the incorrect functioning and/or damage caused by the use of any device which has not been repaired, or certified on expiry date by the Manufacturer or by one of the Manufacturer's Authorised Service centres, making void the guarantee and the conformity to the Medical Devices Directive 93/42/CEE.

6. ACCESSORIES AND SPARE PARTS

6.1 Accessories

QC19010C Collar Bag 1 – Transport bag for one-piece collars

6.2 Spare parts

There aren't any spare parts for these devices.

Warning

The information contained in this document could be modified without any warning and is not to be intended as a commitment on behalf of Spencer Italia S.r.l. Spencer products are exported to many countries and the same identical regulations are not always valid. For this reason there could be differences between the description here described and the product actually delivered. Spencer continually strives to reach the perfection of all items sold. We therefore hope you will understand if we reserve the right, at any time, to modify the shape, equipment, lay-out or technical aspects that are herein described.

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